

## Royal Mail reveals the UK's online shopping hotspots for Black Friday and Cyber Monday 2017

01-12-2017

Royal Mail today reveals the top ten areas where shoppers made the most online purchases over the Black Friday weekend this year.

Royal Mail today reveals the top ten areas where shoppers made the most online purchases over the Black Friday weekend this year. Bargain hunters in East London top the list of the UK's most prolific shoppers in the UK's biggest cyber shopping event. Black Friday, originally a one day promotional sales event, is now widely regarded as the start of the Christmas shopping season in the UK. In the run up, a third (33%) of retail businesses in Britain said they felt optimistic about Black Friday this year.

Nick Landon, Managing Director of Royal Mail Parcels, said "We've looked at parcel delivery data across our huge network of delivery offices and it has revealed East London as the UK's Black Friday and Cyber Monday online shopping hotspot. We take the planning for the period between Black Friday and New Year's Day incredibly seriously and start planning for next year the moment the current one is over. This year, on top of the huge number of processing and delivery sites we already operate, we have opened an extra

six dedicated parcel sort centres to handle the additional volume we expect to be carrying."

The top ten online shopping hotspots are based on analysis of parcels accepted into the Royal Mail network between 20<sup>th</sup> November and 28<sup>th</sup> November. Items were accepted from online retailers and ecommerce businesses for delivery via the Royal Mail Tracked 24 and Royal Mail Tracked 48 services.

Online purchases made on Black Friday, Cyber Monday and beyond will continue to be distributed by retailers and delivered by Royal Mail over the coming days.

During the Christmas period in 2016, Royal Mail handled a staggering 138 million packages. This year, Royal Mail has opened six dedicated parcel sort centres and recruited an additional 20,000 temporary staff to support its seasonal operation.

Source: [Royal Mail](#)